



Nicole Bisbano

Title

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Biography

Nicole Bisbano serves as Strategic Client Partnership Manager at Kelley Kronenberg, where she supports business development and leads client feedback initiatives to identify strengths and growth opportunities. She conducts analysis of operational matter trends and opportunity gaps to strengthen client retention and drive consistency across offices and business lines.

Prior to her current role, Nicole served as Business Manager at Kelley Kronenberg, where she developed and executed business development campaigns for shareholders, practice chairs, and partners. She acted as a primary point of contact for attorney leadership and led the creation of high-level marketing materials, including pitch decks, business intelligence reports, and RFP responses.

Before joining Kelley Kronenberg, Nicole was Director of Client Experience at a trial law firm, where she managed the client experience team and oversaw service quality through analytics and client feedback. Earlier in her career, she served as Executive Patient Care Advocate for the University of Miami School of Medicine, coordinating VIP care for university trustees, donors, and senior executives, and held management roles with The Ritz-Carlton.

Nicole earned her Bachelor of Science in Hospitality Administration from Florida State University.

Education

- Florida State University, B.S., 2004